

**JADE**<sup>TM</sup>  
CERAMIC  
**GRAPHENE**

**AFTER CARE**

**&**

**WARRANTY**

# CARE INSTRUCTIONS

CONGRATULATIONS! YOUR VEHICLE IS COATED WITH THE JADE™ CERAMIC COATINGS. OUR INNOVATIVE TECHNOLOGY HAS BEEN APPLIED TO YOUR VEHICLES CLEAR COAT. THIS KEEPS YOUR VEHICLES PAINT AND CLEAR COAT LOOKING NEW FOR YEARS TO COME.

TO ENJOY THAT NEW LOOK OF YOUR VEHICLES PAINT, WE MUST GO OVER A FEW BASIC STEPS ON HOW TO CARE FOR YOUR JADE™ CERAMIC COATING.

JUST A FEW SIMPLE MAINTENANCE TIPS ARE REQUIRED TO HELP ENSURE PEAK PERFORMANCE. AT JADE™ WE HIGHLY RECOMMEND USING OUR PRODUCTS ON COATINGS. THIS WILL ENSURE THAT YOUR NEW COATING WILL LAST FOR YEARS TO COME.

## CARING FOR THE COATING. THE DO'S AND DON'TS

### Do

#### Automated Wash

- Touchless Wash
- Foam Cannon (Best Practice)

#### Manual Washing

- Quality Ceramic PH balanced soap with no wax
- Wash in a cool shaded area
- Use microfiber wash mitt
- Use 400 GSM microfiber drying towels

### DON'T

#### Automated Wash

- Do Not Use An Automatic Brush Wash
- Do Not Use A Friction Wash
- Do Not Use A Hybrid Wash

#### Manual Washing

- Don't wash in direct sunlight
- Don't wax or polish the coating
- Don't use abrasive wash or drying towels



# THE CURING PROCESS

THE TOTAL CURING TIME FOR JADE™ CERAMIC COATINGS IS 2 TO 3 WEEKS. THIS DEPENDS ON THE ENVIRONMENTAL CONDITIONS WHERE YOU LIVE. HUMIDITY AND TEMPERATURE DO PLAY A ROLE IN THE CURING TIME PERIOD DURING THE CURING STAGE YOU SHOULD AVOID THE FOLLOWING ELEMENTS:

**WATER:** FROM WEATHER AND INCLUDING NEARBY SPRINKLERS. JADE™ CERAMIC COATINGS WILL PROTECT YOUR VEHICLES CLEAR COAT FROM WATER SPOTTING, HOWEVER DURING THE CURING PROCESS EXPOSING YOUR FRESHLY COATED VEHICLE TO WATER CAN CAUSE HARD WATER SPOTS TO BE VISIBLE.

**TREES:** PLEASE BE AWARE THAT PARKING UNDER A TREE OR A PLANT THAT CAN RELEASE SAP OR POLLEN COULD CAUSE DAMAGE TO THE COATING.

**ANIMALS:** BIRD DROPPINGS LEFT ON THE JADE™ CERAMIC COATING WILL CAUSE SPOTTING AND STAINING DURING THE CURING PROCESS.

KEEP IN MIND THAT THE COATING IS CURRENTLY SOFT AND IF YOU NOTICE THE VEHICLE FINISH HAS WATER SPOTS, BIRD DROPPINGS, TREE SAP OR POLLEN ETC. REMOVE THOSE CONTAMINANTS OFF USING THE CAR CARE INSTRUCTIONS, OR CONTACT A JADE™ CERAMIC CERTIFIED INSTALLER FOR INSTRUCTIONS.

## WASHING YOUR VEHICLE AT HOME

JADE™ CERAMIC COATINGS ARE EXTREMELY HYDROPHOBIC, THIS MEANS THINGS LIKE DIRT WILL NOT STICK TO THE SURFACE OF THE COATING. THIS IS DUE TO THE SELF CLEANING PROPERTIES OF THE COATINGS. BIRD DROPPINGS, BUGS, AND TREE SAP CAN BE REMOVED USING A DAMP MICROFIBER TOWEL, PANEL WIPE OR SOLVENT.

## WASHING

1. JADE™ RECOMMENDS YOU WASH THE VEHICLE ON A BIWEEKLY BASIS TO AVOID EXCESSIVE CONTAMINATION BUILDUP. YOU WANT TO USE A PH NEUTRAL SOAP, OR A SILICA INFUSED SOAP.
2. AVOID USING A BRUSH TO WASH THE CAR OR A HIGH VOLUME CAR WASH WITH ROTATIONAL BRUSHES. AVOID HIGH PH DETERGENT SOAPS AND CLEANERS.
3. AVOID WASHING THE CAR IN SUNLIGHT TO MINIMIZE STREAKING.
4. WASHED THE VEHICLE FROM THE TOP DOWN. IT WOULD BE BEST TO USE A FOAM CANNON FILLED WITH JADE™ DETOX WASH SOAP TO HELP WITH THIS PROCESS.
5. ENSURE THAT YOU'RE USING DIFFERENT WASH MITTS AND TOWELS FOR CLEANING WHEELS. THIS PREVENTS CROSS CONTAMINATION WHICH COULD CAUSE DAMAGE TO THE COATING.



# METHODS OF WASHING

1. AT HOME WASH: USE A FOAM CANNON OR A MICROFIBER WASH MITT TO SOAP DOWN THE CAR. RINSE THE SOAP OFF AND DRY THE VEHICLE WITH A 400 GSM MICROFIBER TOWEL OR AN AIR DRYER.
2. SELF CAR WASHES: SOAP DOWN THE CAR BY SELECTING THE HIGH PRESSURE SOAP OPTION. THEN RINSE OFF THE SOAP WITH THE HIGH PRESSURE RINSE. DRY WITH A 400 GSM MICROFIBER TOWEL.
3. HIGH VOLUME CAR WASHES: ONLY USE A TOUCHLESS CAR WASH AND NEVER USE A BRUSH CAR WASH. DO NOT USE THE "HOT WAX" OR "SPRAY WAX" OPTION.

# DRYING

1. DO NOT ALLOW YOUR VEHICLE TO AIR DRY OR LEAVE HARD WATER STANDING ON THE SURFACE. THE TAP WATER IN MOST HOUSEHOLDS AND IN SOME CAR WASH BUSINESSES HAS HARD WATER OR A MINERAL CONTAINED WITHIN THE WATER THAT MAY LEAD TO DEPOSITS CREATING WATER SPOTS. YOU CAN REMOVE THIS WITH A WATER SPOT REMOVER. ASK YOUR CERTIFIED JADE™ CERAMIC COATING INSTALLER FOR MORE DETAILS.
2. JADE™ SUGGESTS ONLY USING HIGH QUALITY MICROFIBER TOWELS TO DRY YOUR VEHICLE OFF BY WIPING DOWN THE FINISH OF THE VEHICLE. USE LIGHT PRESSURE, NEVER AGGRESSIVELY WIPE YOUR COATING.

# SPOT REMOVAL

1. CONTACT YOUR INSTALLER FOR SPOT REMOVAL. NEVER USE AGGRESSIVE COMPOUNDS OR POLISHES TO REMOVE CONTAMINATION FOR THE JADE™ CERAMIC COATINGS.
2. DO NOT USE AGGRESSIVE FORCE TO REMOVE WATER SPOTS FROM THE COATING. CONTACT A CERTIFIED JADE™ CERAMIC COATING INSTALLER.
3. BIRD DROPPINGS, TAR, TREE SAP AND OTHER CONTAMINANTS SHOULD BE REMOVED AS SOON AS POSSIBLE TO AVOID DAMAGE TO THE CERAMIC COATING.

# AFTER WASHING

DO NOT USE WAX ON THE JADE™ CERAMIC COATING. IT WILL NOT BOND APPROPRIATELY TO THE COATING. YOU SHOULD ONLY USE CERTIFIED PRODUCTS ON THE VEHICLES COATING. ASK YOU CERTIFIED JADE™ CERAMIC INSTALLER ABOUT PURCHASING JADE™ CAR CARE PRODUCTS. OR VISIT [WWW.JADE-CERAMIC.COM](http://WWW.JADE-CERAMIC.COM)

# AUTOMATED WASHING

ALWAYS GO TO A TOUCHLESS CAR WASH, NEVER USE A HIGH VOLUME CAR WASH WITH BRUSHES. THIS WILL VOID THE WARRANTY AND DULL THE COATING. JADE™ GRAPHENE, QUARTZ, GRAPHENE PRIME, ICE AND GRAPHING PRO TAKE ABOUT TWO TO THREE WEEKS TO ACHIEVE A FULL HARDNESS. PLEASE MANAGE THE COATING WITH CARE AND DO NOT WASH THE VEHICLE FOR THE FIRST TWO WEEKS.

# LEATHER AND FABRIC MAINTENANCE PROGRAM

JADE™ RECOMMENDS THE FOLLOWING FOR YOUR INTERIOR CAR CARE. ALL LEATHER/VINYL SURFACES SHOULD BE CLEANED BI-WEEKLY WITH A LEATHER CLEANER, OR PH NEUTRAL SOAP. TO AVOID CONTAMINANT BUILD UP. REPLENISH THE LEATHERS NATURAL OILS WITH A LEATHER CONDITIONER. VACUUM CARPETS REGULARLY AND USE A CARPET CLEANER FOR SPILLS AND MESS WHEN NECESSARY. WIPE SPILLS IMMEDIATELY ON ALL INTERIOR SURFACES INCLUDING VINYL, LEATHER OR FABRIC.

# ANNUAL INSPECTIONS

JADE™ HIGHLY RECOMMENDS ANNUAL INSPECTIONS OF THE CERAMIC COATING. THIS ENSURES THAT THE COATING IS MAINTAINED AND CARED FOR PROPERLY. ANNUAL INSPECTION SHOULD BE PERFORMED BY A JADE™ CERAMIC CERTIFIED INSTALLER WITHIN 30 DAYS BEFORE THE ANNIVERSARY DATE OF THE LAST SERVICE TO ENSURE THE COATINGS PERFORMANCE. JADE™ CERAMIC COATINGS ARE EXCEPTIONALLY DURABLE AND LONG LASTING, AND WITH ANNUAL INSPECTIONS THIS WILL ENSURE THE COATINGS GLOSS WILL KEEP PERFORMING.

# JADE™/PURIS WARRANTY PROGRAM

## JADE™ TERMS & CONDITIONS

### JADE™/PURIS WARRANTY PRODUCTS:

1. JADE™ WARRANTY TERM BEGINS FROM THE DATE OF REGISTRATION OF THE WARRANTY AT JADE-CERAMIC.COM.
2. THIS AGREEMENT EXCLUDES VEHICLES USED FOR COMMERCIAL PURPOSES AT ANY TIME BEFORE, PRESENTLY OR DURING THE WARRANTY PERIOD.
3. INITIAL APPLICATION MUST BE PERFORMED BY A CERTIFIED JADE™ CERAMIC INSTALLER.
4. ANY APPLICATION, REAPPLICATION, REPAIR WORK, OR OTHER WORK CARRIED OUT ON THE COATED SURFACE MUST BE APPLIED, REAPPLIED, OR REPAIRED BY A CERTIFIED JADE™ CERAMIC INSTALLER AFTER CLAIM APPROVAL BY JADE™.
5. A JADE™ REPRESENTATIVE MUST BE NOTIFIED OF ANY CLAIM DUE TO FAILURE OF PRODUCT PERFORMANCE WITHIN 10 DAYS OF INCIDENT OCCURRENCE.
6. VEHICLES OVER 3 MONTHS OLD REQUIRE A MACHINE POLISH PERFORMED BY AN APPROVED APPLICATOR OR JADE™ CERAMIC COATING CERTIFIED INSTALLER PRIOR TO APPLICATION. NEWER VEHICLES MAY ALSO REQUIRE A MACHINE POLISH IF ADVISED BY THE JADE™ CERAMIC COATING CERTIFIED INSTALLER.
7. VEHICLE MUST REMAIN CONTINUOUSLY REGISTERED WITHIN NORTH AMERICA FOR THE DURATION OF THE WARRANTY, AND WARRANTY WILL REQUIRE THE ORIGINAL VEHICLE OWNER'S NAME TO REMAIN ON THE REGISTRATION. WARRANTY CANNOT BE TRANSFERRED TO A NEW OWNER.

## JADE™ EXTERIOR PAINT WARRANTY AND PERIOD OF COVERAGE

### JADE™ 7 YEAR

WARRANTY IS VALID FOR 7 YEARS FROM THE DATE OF APPLICATION FOR ANY VEHICLE. THIS WARRANTY REQUIRES ANNUAL INSPECTIONS AND BECOMES A 1-YEAR WARRANTY FROM THE LAST INSPECTION DATE IF AN INSPECTION IS MISSED.

### JADE™ 5 YEAR

WARRANTY IS VALID FOR 5 YEARS FROM THE DATE OF APPLICATION FOR ANY VEHICLE. THIS WARRANTY REQUIRES ANNUAL INSPECTIONS AND BECOMES A 1-YEAR WARRANTY FROM THE LAST INSPECTION DATE IF AN INSPECTION IS MISSED.

### JADE™ 3 YEAR

WARRANTY IS VALID FOR 3 YEARS FROM THE DATE OF APPLICATION FOR ANY VEHICLE. THIS WARRANTY REQUIRES ANNUAL INSPECTIONS AND BECOMES A INVALID FROM THE LAST INSPECTION DATE IF AN INSPECTION IS MISSED.

## JADE™ GENERAL LIABILITY LIMITATIONS

JADE™ OR ITS REPRESENTATIVES SHALL NOT ACCEPT LIABILITY FOR THE FOLLOWING:

1. WORKMANSHIP ERRORS AND FAULTY WORKMANSHIP, SUCH AS BUT NOT LIMITED TO, HIGH SPOTS, STREAKS, AND LOW SPOTS NOT COVERED.
2. DETERIORATION OF FACTORY INSTALLED EQUIPMENT OR ANY OTHER TREATED PART OF SUBSTANDARD SPECIFICATIONS, MATERIALS OR WORKMANSHIP BY VEHICLES MANUFACTURER, THEIR DEALERSHIP, THIRD-PARTY SUPPLIER OR MODIFIER, OR PROFESSIONAL DETAILERS NOT CERTIFIED BY JADE™.
3. SWIRL MARKS, MARRING, SCRATCHES, SCUFFS, SCRAPES, CHIPS TO THE PAINTED SURFACE, HARD WATER SPOTS, PRE-EXISTING DAMAGE OR DETERIORATION; AND/OR ANY CLAIM FOR MATTERS WHICH ARE COVERED BY VEHICLE MANUFACTURERS WARRANTY.
4. DAMAGE CAUSED BY MANUAL OR AUTOMATIC WASH BRUSHES, CONTAMINATED AND/OR ABRASIVE CLOTHS AND SPONGES, UNTREATED AREAS DUE TO ACCIDENT DAMAGE AND/OR THEIR SUBSEQUENT REPAIRS, AND/OR DAMAGE CAUSED BY IMPACT WITH A FOREIGN OBJECT (I.E. ROCK CHIPS AND BUG MARRING)
5. WARRANTY IS VALID FOR FACTORY CLEAR COATED SYSTEMS ONLY AND EXCLUDES ANY NON-CLEAR COATED OR MATTE FINISHES.

## **JADE™ EXCLUSIONS**

JADE™ WARRANTY FOR ANY PRODUCT WILL BE CONSIDERED INVALID IF ANY OF THE FOLLOWING GENERAL CONDITION OCCUR:

- I. NEGLIGENCE TO MAINTAIN THE VEHICLE BY THE OWNER ACCORDING TO THE STANDARDS AND TECHNIQUES RECOMMENDED BY JADE™. FAILURE TO MAINTAIN DUE CARE OF THE TREATED SURFACE RESULTS IN WARRANTY VOID.
2. DAMAGE CAUSED BY ABRASIVE COMPOUNDS, POLISHES AND THIRD-PARTY PRODUCTS.
3. DAMAGE RESULTING FROM A COLLISION OR OTHER VEHICLE ACCIDENTS.
4. DAMAGE OR STRUCTURAL FAILURE OCCURS AS THE RESULT OF RACING APPLICATIONS OR WILLFUL ABUSE.
5. DAMAGE, EITHER ACCIDENTAL OR MALICIOUS, INCLUDING BUT NOT LIMITED TO FIRE, FLOOD, EXTREME WEATHER CONDITIONS, SECONDARY EFFECTS THAT MAY RESULT FROM THE FOREGOING, OR ANY OTHER FORCE OF NATURE.
6. MANY AREAS OF THE COUNTRY USE ROAD SALTS AND CHEMICALS DURING THE WINTER MONTHS THAT CAN CAUSE ADVERSE EFFECTS ON YOUR VEHICLE AND WHEELS, IT IS RECOMMENDED TO CLEAN MORE FREQUENTLY DURING THIS SEASON. FAILURE TO DO SO MAY GREATLY REDUCE THE LIFE OF THE PRODUCT.
7. FAILURE TO REPAIR AND RE-TREAT SURFACES SUBJECT TO ACCIDENT DAMAGE IN ACCORDANCE WITH THE WARRANTY.
8. DAMAGE CAUSED BY ANY ALTERATION OR MODIFICATION TO THE VEHICLE SURFACES.
9. DAMAGE CAUSED BY MANUFACTURER'S DEFECTS.
10. DAMAGE TO THE VEHICLE PRIOR TO PRODUCT APPLICATION; AND
- II. FAILURE TO ADHERE TO ANY REQUIREMENTS LISTED UNDER THE TERMS AND CONDITIONS OF THIS WARRANTY.

## **ANNUAL INSPECTION**

1. ANNUAL INSPECTIONS MUST BE CARRIED OUT BY AN APPROVED APPLICATOR/INSTALLER, WITHIN 30 DAYS BEFORE THE ANNIVERSARY DATE OF THE LAST SERVICE TO MAINTAIN THE WARRANTY.
2. FAILURE TO UNDERTAKE AN ANNUAL INSPECTION WITHIN THE REQUIRED, WILL CHANGE THE PERIOD OF COVERAGE TO THE MINIMUM NUMBER OF YEARS STATED IN EACH DIFFERENT WARRANTY IN PART OF THIS WARRANTY DOCUMENT.
3. A FEE DETERMINED BY THE APPROVED APPLICATOR WILL BE CHARGED FOR THE ANNUAL INSPECTION, WHICH INCLUDES – EXTERIOR WASH, DECONTAMINATION AND INSPECTION AND POSSIBLE REAPPLICATION OF COATING.

## **JADE™ NEW AND USED VEHICLE WARRANTY**

JADE™ COATINGS, WARRANTY TO THE OWNER OF THE NOMINATED VEHICLE THAT IF JADE™ IS UNSATISFACTORY IN ITS PERFORMANCE OF PROTECTING THE VEHICLES FACTORY PAINTWORK, PPF& VINYL, WHEELS/RIMS FROM OXIDATION; DAMAGE FROM BIRD DROPPINGS, BUG SPLATTER, TREE SAP; OR UV DAMAGE, WITH BEING MAINTAINED IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THIS WARRANTY, JADE™ OR ITS AGENTS WILL AT NO COST TO THE OWNER REPAIR, CLEAN, AND/OR RETREAT THE AFFECTED AREA.

## JADE™ LEATHER & VINYL 1-YEAR WARRANTY

### JADE™ WARRANTY VALIDITY

THE WARRANTY IS VALID FOR ONE (1) YEAR FROM THE DATE OF APPLICATION FOR ANY CAR. JADE™ WARRANTIES TO THE OWNER OF THE NOMINATED VEHICLE THAT THE TREATED SURFACES WILL REMAIN FREE OF PERMANENT STAINS AND UV DAMAGE, EXCEPT AS OTHERWISE NOTED IN THE WARRANTY.

### JADE™ LEATHER & VINYL LIABILITY LIMITATIONS

JADE™ OR ITS AGENTS SHALL NOT ACCEPT LIABILITY FOR THE FOLLOWING:

1. DETERIORATION OF FACTORY INTERIOR SURFACES INCLUDING BUT NOT LIMITED TO THE CARPETING, UPHOLSTERY, LEATHER, LEATHER-LIKE SURFACES, ANY OTHER INTERIOR SURFACES OR ANY OTHER TREATED PART OF SUBSTANDARD SPECIFICATION, MATERIALS OR WORKMANSHIP BY VEHICLE MANUFACTURERS, THEIR DEALERSHIPS, THIRD-PARTY SUPPLIERS OR MODIFIERS, OR PROFESSIONAL DETAILERS NOT AUTHORIZED BY JADE™.
2. NEGLIGENCE TO MAINTAIN THE VEHICLE ACCORDING TO THE STANDARDS AND TECHNIQUES RECOMMENDED BY JADE™.
3. FAILURE TO ATTEND ANNUAL SERVICE WILL CHANGE THIS WARRANTY TO AN INVALID WARRANTY.
4. DAMAGE TO ANY INTERIOR SURFACE PRIOR TO JADE™ APPLICATION.
5. DAMAGE CAUSED BY RIPS, TEARS, SHREDDING.
6. DAMAGE CAUSED BY ALTERATION OR MODIFICATION OF SURFACES.
7. DAMAGE CAUSED BY ABRASIVE COMPOUNDS AND THIRD-PARTY PRODUCTS; AND
8. DAMAGE CAUSED BY MANUFACTURER'S DEFECTS.
9. ALCANTARA INTERIORS ARE EXCLUDED.

### VEHICLE ACCIDENT DAMAGE

CONTACT YOUR VEHICLE INSURER TO ENSURE THAT ANY JADE™ PRODUCTS AND SERVICES IS INCLUDED IN YOUR INSURANCE COVERAGE. IF THE VEHICLE SUSTAINS DAMAGE AND REAPPLICATION IS REQUIRED, CONTACT JADE™ OR YOUR LOCAL CERTIFIED INSTALLER TO ARRANGE ANY ADDITIONAL TREATMENTS.

### MAKING A CLAIM

THE FOLLOWING APPLIES TO MAKING A CLAIM FOR ANY PRODUCT DEFECTS OR FAILURES:

1. JADE™ REPRESENTATIVE MUST BE NOTIFIED OF ANY CLAIM DUE TO FAILURE OF PRODUCT PERFORMANCE WITHIN 10 DAYS OF OCCURRENCE.
2. ANY APPLICATION, RE-APPLICATION, REPAIR WORK OR OTHER WORK CARRIED OUT ON THE COATED SURFACE MUST BE APPLIED / REAPPLIED OR REPAIRED BY AN AUTHORIZED CERTIFIED JADE™ INSTALLER AFTER CLAIM APPROVAL FROM JADE™/ PURIS JADE™ REPRESENTATIVE/ CERTIFIED INSTALLER JADE™ REPRESENTATIVE/ CERTIFIED INSTALLER ARE SELECTED USING STRICT GUIDELINES AND REQUIREMENTS. ONLY AUTHORIZED CERTIFIED INSTALLERS ARE PERMITTED TO INSTALL JADE™ PRODUCTS. TO LOCATE YOUR NEAREST AUTHORIZED JADE™ INSTALLER, PLEASE GO ONLINE TO OUR WEBSITE AT [WWW.JADE-CERAMIC.COM](http://WWW.JADE-CERAMIC.COM)

### WARRANTY LIMITS

IN THE EVENT OF A WARRANTY CLAIM, THIS WARRANTY IS LIMITED TO THE FOLLOWING MAXIMUM AMOUNTS AT JADE™'S DISCRETION.

1. JADE™ AND ITS REPRESENTATIVE SHALL ARRANGE THE NECESSARY APPROVALS FOR WARRANTY REPAIRS AND COATING REAPPLICATION TO BE CARRIED OUT.
2. PAY THE OWNER OF THE NOMINATED VEHICLE A MAXIMUM AMOUNT OF \$2,000 OR THE COST OF COATING APPLICATION (WHICHEVER IS LESS) IN FULL AND FINAL SETTLEMENT OF THE CUSTOMERS CLAIM UNDER WARRANTY.

**WARRANTY SUPPORT:**  
**[WWW.JADE-CERAMIC.COM](http://WWW.JADE-CERAMIC.COM)**

# JADE™

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